

Unpacking Diversity, Equity and Inclusion



DEI Educators & Thought Leaders





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Our Learning Objectives for Today

Learning Objectives:

- Participants will experience and be able to identify Blue Level's instructional approach, which focuses on safety, choice, collaboration, trustworthiness, and empowerment (trauma-informed).
- Participants will be able to identify, discuss, and apply foundational Diversity, Equity, Inclusion (DEI) content knowledge for the purposes of supporting a more harmonious, collaborative and successful working environment.
- Participants will be able to use DEI shared language to create safe spaces for conversations around diversity and inclusion.



Our Agenda for Today

Focus

• DEI the Foundation

- o Diversity
 - Social Identities
 - Dimensions of Identity
 - Intersectionality
- o Equity
 - Equity vs Equality
- o Inclusion
- Bias
 - Racism/Systemic Racism
 - o Microaggressions
 - Privilege/Power
- Allyship
 - Leveraging your privilege

Next Steps



What is DEI?



Diversity: The varied social identities that make up your organization-with the recognition that each person is unique.



Equity: The quality of being fair and impartial. In the workplace, it is important to practice both equality and equity by recognizing imbalances and making fair adjustments.



Inclusion: Methods and strategies that create environments in which any individual or group can feel welcomed, respected, supported, and valued to fully participate at all levels of the organization.

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Why is DEI Important in the Workplace?

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Why is DEI Important in the Workplace?

- To attract top talent
- To create a workplace that helps every employee show up fully as their true, best, and whole selves
- To increase employee retention, satisfaction, and trust
- To foster higher degrees of engagement, productivity and innovation that contribute to increased revenue
- To promote better understanding of global (target) constituents, citizens, and community

Benefits of a Diverse and Inclusive Workplace

Research shows that diverse companies and organizations are:

o 1.7x more likely to lead in innovation and have 20% higher revenue

- Gender-diverse companies are 15% more likely to outperform their peers. (McKinsey & Company)
- Ethnically-diverse companies/organisations are <u>35% more likely</u> to outperform their peers. (McKinsey & Company)
- O Inclusive teams outperform their peers by 80% in team-based assessments. (Deloitte)

Diverse teams have substantial **social and psychological benefits**, for both employees and employers

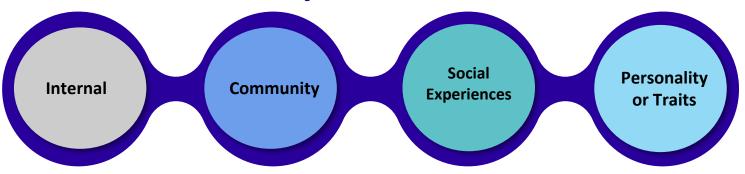
- A harmonious work environment
- Increased productivity and focus
- Increased regular, proactive attendance
- Decreased turnover of employees
- An environment of trust and loyalty
- Collaboration and cooperation
- Increased employee / customer-client satisfaction

Social Identities



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Dimensions of Identity



Internal

Community

Age Ability Biological Sex Gender Ethnicity & Sex Sexual Orientation Health

Language Education Income & Occupation Location Parental Status Religious Affiliation Immigration Status Military Status

Social Experiences Culture Trauma Historical Events Economic Experiences Social Structure Colonial Mentality Political Environment Work Subculture

Personality or Traits

Communication Style Job Title Learning Style Introvert or Extrovert Work Habits Performance Expectations

BIPOC - Black, Indigenous, People of Color



Black Person/Peoples

• "Black" generally describes a person of African or Caribbean descent.

Indigenous Person/Peoples

 "Indigenous" (as used in the United States) describes the native inhabitants of North America. Indigenous is a broad term encompassing all tribes of the original residents of the continent.

People Of Color

• "People of color," refers to people who aren't white.

LGBTQIA+:

Lesbian, Gay, Bisexual, Transgender, Queer or Questioning, Intersex, Asexual +

Gender:

Male or Female, when referenced by social and cultural differences versus biological. Also used to reference a range of identities that do not correspond to established ideas of male and female.

Cisgender:

A person whose personal identity and gender align with their birth sex.

Sexual Orientation:

An individual's identity in relation to the gender they are romantically attracted to.

Non-Binary:

Gender identity that is not confined to male or female.

Gender Fluid:

Is an individual whose gender identity is not fixed.



Social Identities In the News













Intersectionality



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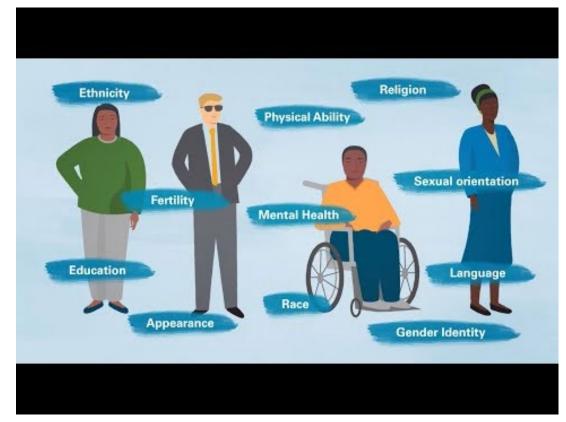
What is Intersectionality?

"Intersectionality is the interconnected nature of social categorizations, such as race, class, and gender as they apply to a given individual or group, regarded as creating overlapping and interdependent systems of discrimination or disadvantage."

- Some companies will tout that they're successful in their diversity and inclusion strategies if they have equal numbers of men and women in their office.
 - Without considering an intersectional lens, this erases the experiences and inclusion rates of:
 - Women of color
 - LGBTQIA+ people
 - People with disabilities



Intersectionality & You



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Intersectionality...What's next?

Respect

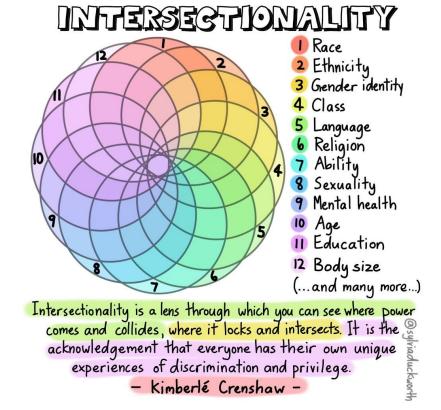
Respecting that everyone has multiple identity markers that make up who they are and how they view the world

Acknowledge

Acknowledge that two truths can exist at the same time

Learn

be willing to learn about the lived experiences of others from multiple perspectives, which includes bias, prejudice, and racism



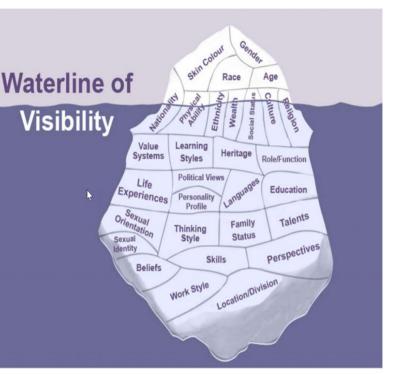
Bias & Microaggressions



Conscious & Unconscious Biases

Bias: "A prejudice in favor of or against one thing, person, or group compared with another usually in a way that's considered to be unfair. Biases may be held by an individual, a group, or an institution and can have negative or positive consequences." - University of California, SF

Unconscious Bias: "Social stereotypes about certain groups of people that individuals form outside their own conscious awareness. Everyone holds unconscious beliefs about various social and identity groups, and these biases stem from one's tendency to organize social worlds by categorizing." - Dr. Renee Navarro



Conscious *intentional*

Unconscious *unintentional*

Outcomes of Bias

Bias is the overarching definition of stereotype and prejudice.

A stereotype is an assumption.

... when someone assumes something about you (usually negative) because of one part of your identity. **Stereotypes influence beliefs**.

Prejudice is a belief.

... when someone has a <u>belief</u> (usually negative) about a person or group based on a stereotype.

Discrimination is an action.

... when someone acts on prejudiced beliefs. It can also be systemic discrimination. This is defined differently depending on where you live in the world. Microaggressions are the everyday, subtle, intentional — oftentimes unintentional and unconscious — comments, slights, or behaviors that communicate some sort of bias.

How to Avoid Making Unintentional Microaggressions

Questions to ask yourself:

- What is my intention in making this comment or asking this question?
- If someone asked me this question/made that comment, would I find it odd/intrusive/offensive?
- Is there a better way to say it that is not hurtful?
- Would I say this to someone who looks like me or has a similar background to me?
- Is my comment/question based on an assumption or stereotype?
- Before I ask this question, is it pertinent I have this information?
- Is this something I could research privately on my own time?





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What is racism?



Racism

Racism is the belief, behavior, or attitude that certain groups of people are inferior and thus deserving of discrimination, prejudice, exploitation, or violence.

Race is a social construct; it has no biological or scientific basis



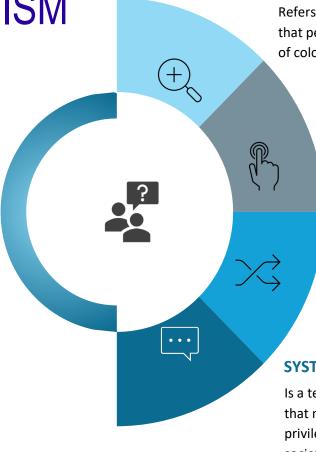
FACETS OF RACISM

OVERT RACISM

Racist actions that are intentional, conscious, or apparent to the listener. For example, a white person calling a Black person "the n-word".

COVERT RACISM

Actions that can be *unintentional*, *unconscious*, or *unclear* to the listener.



INTERNALIZED RACISM:

Refers to individual actions, attitudes, and beliefs that perpetuate or condone racism against people of color.

INTERPERSONAL RACISM:

Is racism against people of color that occurs between individuals, for example, a group of coworkers using racial slurs when their BIPOC coworkers aren't around.

INSTITUTIONAL RACISM:

Discriminatory policies and practices within organizations and institutions.

SYSTEMIC RACISM:

Is a term to designate the whole societal structure that maintains a racially oppressive system that privileges and oppresses different racial groups in a society.

Equity

Equity is the quality of being fair and impartial. **In the workplace**, equity attempts to identify and address both the overarching needs of a diverse organization and the specific needs of each group within it by bridging gaps between the majorities and minorities.



The pursuit of equity requires...

- → A willingness to <u>remove barriers</u> to entry/access
- → A willingness to provide transparency into the process where it is possible to do so (decision-making)
- → A willingness to <u>make room</u> for underrepresented groups (decision-making)
- → Honest assessment and audit of current state

Equality vs Equality



A Closer Look at Power & Privilege



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Privilege

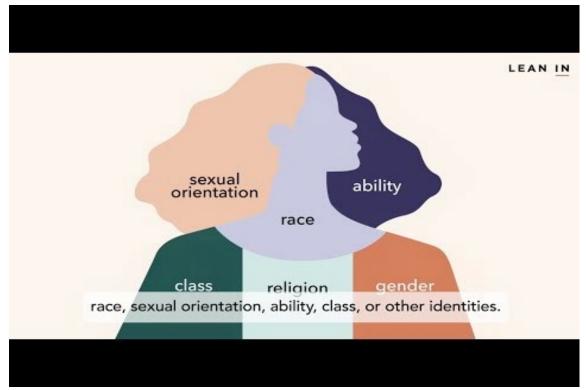
- <u>Built-in advantage</u>, given to a particular group/person, separate from one's level of income or effort.
- It is the idea that, <u>due to a certain factor of</u> <u>one's identity</u> we may experience subtle to explicit benefits that are either consciously or unconsciously denied to others.
- A person can be privileged <u>and</u> experience oppression.

Types of Privilege

- Ability
- Class (socioeconomic status)
- Education
- Gender
- Gender Identity
- Passing
- Racial
- Religious
- Sexuality

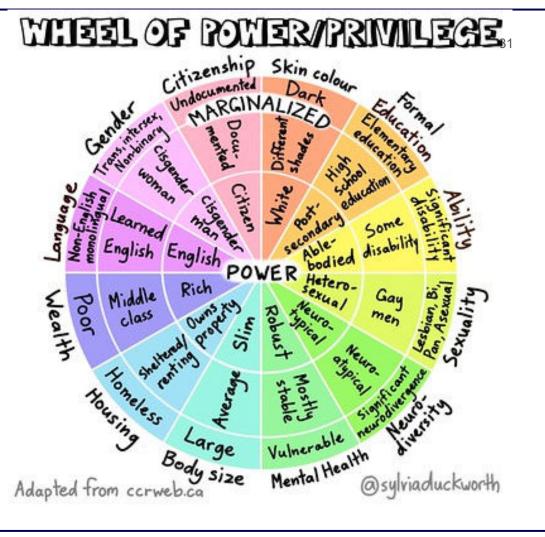
Source: Peggy McIntosh, 1988, https://mediasmarts.ca/diversity-media/privilege-media/forms-privilege/9

Privilege



Reflection Activity

- Reflect on which groups you have membership on the power and privilege wheel.
- Name a privilege you have in your life that you might take for granted.
- What are life experiences you face that others might find surprising?





- Reflect on ONE TOPIC you have learned today and would like to implement at the
 - Personal level
 - Interpersonal level
 - Organizational level
- How are you INDIVIDUALLY doing the work of DEI currently, and how might you build upon that work after this training?

By committing to practicing diversity, equity, and inclusion at work and in our own lives we can create long-lasting change.





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